



VIRTUAL DESKTOPS

The perfect balance of security and usability.

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What is a virtual desktop?

CloudKoala offers host-based virtual machines, which means that with a simple click of a desktop icon, the user connects to an individual, dedicated virtual machine hosted in an offsite data center. This is where your business data, shared drives and programs are securely stored and accessed, removing dependency from the local machine.

The **CloudKoala Virtual Desktop Solution** includes everything your team needs for secure, compliant, 24/7 access to your business data and applications for one simple price per user, per month.



Top 5 Benefits of Desktop Virtualization

1. Security & Compliancy

Your data & applications are stored in a Tier II data center so your systems are highly available, protected and compliant with industry standards. Your data is backed up nightly to 3 geographically separated US locations for further redundancy.

2. Faster Disaster Recovery

Because nothing is stored on the local machine, downtime due to local hardware failure is minimized. Your business continuity plan is built-in because virtual desktops are always available, even when your primary office facilities are not.

3. Customized, Familiar Interface

Unlike clunky VPN products, the virtual desktop is a familiar Windows interface with minimal bandwidth impact. Personalized settings follow each user for a consistent experience in and out of the office.

4. 24/7 Access from Any Device

Virtual desktops are available from any desktop, laptop or tablet with an internet connection. This allows employees who travel, work from home or share computers in the office to access their own custom machine anytime.

5. Simplified IT Management

Software licensing, versioning and updates are handled for you, and you no longer have to purchase or maintain onsite servers. This predictable cost model allows you to scale your business without large capital outlays.

Included Software

- Windows 11 OS
- Microsoft 365 Business (4 devices/user)
- Microsoft Office apps
- Anti-virus protection
- Email hosting with up to 100GB mailbox
- Includes licensing, upgrades & maintenance
- Integration with Active Directory security
- Hosting for your other applications is included

Dedicated Specs

- 8GB memory, min.
- 8 virtual processors, min.
- Nightly offsite backups & data storage included
- Resources can be increased for power users
- You control which devices have access and when
- Multi-factor authentication is supported
- Works with any browser
- Printing is auto redirected

Reliable Support

- Unlimited virtual desktop support
- Desktop recovery/restore included
- Connection client is available for any device
- Quick 10-minute training
- Legacy applications are supported
- Friendly, responsive help is just a phone call away



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HOW IT WORKS

1 Your Data and Applications are Moved to Your Cloud

- Tier II, fully protected and redundant data center
- Servers are load-balanced and backed up nightly
- Powerful firewall protection
- Meets industry compliance standards
- 40Gbe fiber connectivity for high performance

2 You Access Your Cloud with Virtual Machines

- Windows OS is familiar so no learning curve or change to workflows
- Access your virtual machine from any device, anywhere
- Consistent look and feel from any computer
- You work from your virtual machine in and out of the office
- Faster experience versus VPN

3 Extend Your Experience with Microsoft 365

- Includes Office programs on up to 4 devices per user
- Up to 100GB email mailbox
- 365 Business plan
- All staff are using the same Office version, and it's always the latest version
- Additional features versus traditional Office license

